

# 2020 Consumer Financial Services Year in Review & A Look Ahead

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2020 was a transformative year for the consumer financial services world. As we navigate an unprecedented volume of industry regulation, Troutman Pepper is uniquely positioned to help its clients find successful resolutions and stay ahead of the compliance curve.

In this [report](#), we share developments in 2020 on consumer class actions, background screening, bankruptcy, consumer credit reporting, debt collection, payment processing and cards, mortgage, auto finance, the Telephone Consumer Protection Act (TCPA), cybersecurity and privacy, student lending, tribal lending, litigation and regulatory activity: online and nontraditional banking, and the Uniform Commercial Code (UCC) and banking.

By remaining up-to-date on the latest industry trends and regulatory developments, Troutman Pepper is a trusted resource, relied on by our clients to help tackle issues today while preparing for what lies ahead. We hope you find this helpful as you navigate the evolving consumer financial services landscape.

Access full report [here](#).

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