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2020 Consumer Financial Services Year in Review & A Look Ahead

WRITTEN BY

David N. Anthony | Keith J. Barnett | D. Kyle Deak | Virginia Bell Flynn | Chad R. Fuller | David M. Gettings | Cindy D. Hanson | Jon S. Hubbard | Scott Kelly | Michael E. Lacy | Kalama M. Lui-Kwan | John C. Lynch | Jason E. Manning | Ethan G. Ostroff | Stephen C. Piepgrass | Ronald Raether, Jr. | Timothy J. St. George | Ashley L. Taylor, Jr. | Amy Pritchard Williams | Alan D. Wingfield | Mary C. Zinsner | Kathleen M. Hutchenreuther | Timothy J. "Tim" Bado | Jared D. Bissell | Joseph M. DeFazio | Julie Hoffmeister Smith | Jonathan P. Floyd | Stephen Lozier | John E. "Jed" Komisin | David Asbury | Paul W. Boller | Jonathan M. Kenney | Gillian Williston | Punit K. Marwaha | Mark J. Windham | Brooke K. Conkle | Stephen J. Steinlight | Eli Eli Kaplan | Sadia Mirza | Edgar Vargas | Massie P. Cooper | Mandi K. Blackmon | Mark D. Kundmueller | James K. Trefil | Carter Nichols | Mary Kate Kamka | Leah Tedford | Andrew E. Hemby | Jessica Lohr | George Laiolo | Myra Benjamin | Jennifer A. Nichols | Keaton Stoneking | Ashley E. Nimitz | Ben Bollinger | Austin Dunn | Maryia Y. Jones | Meagan Mihalko | Daniel T. Stillman | Patrick J. Kane | Troy K. Jenkins | Timothy A. Butler | Joshua A. Dachs | Jason T. Kutcher | Jamie Rudd | Kendall Hamilton Tan | Alex Teixeira | Christopher W. Bascom | Allison A. Melton | Alice M.G. Hodsden | Samuel Z. Hyams | Paul Stewart Kim | Andrew B. Buxbaum | Marlee (Waxelbaum) Santos | Ashley Grant | Brittany Sadler Berky | Elizabeth M. Briones

2020 was a transformative year for the consumer financial services world. As we navigate an unprecedented volume of industry regulation, Troutman Pepper is uniquely positioned to help its clients find successful resolutions and stay ahead of the compliance curve.

In this report, we share developments in 2020 on consumer class actions, background screening, bankruptcy, consumer credit reporting, debt collection, payment processing and cards, mortgage, auto finance, the Telephone Consumer Protection Act (TCPA), cybersecurity and privacy, student lending, tribal lending, litigation and regulatory activity: online and nontraditional banking, and the Uniform Commercial Code (UCC) and banking.

By remaining up-to-date on the latest industry trends and regulatory developments, Troutman Pepper is a trusted resource, relied on by our clients to help tackle issues today while preparing for what lies ahead. We hope you find this helpful as you navigate the evolving consumer financial services landscape.

Access full report here.

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