

2023 Consumer Financial Services Year in Review and a Look Ahead

CONTACTS

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Chris Willis, co-chair of the CFS Regulatory Practice, Announces the Publication of the 2023 CFS Year in Review and A Look Ahead

Troutman Pepper's Consumer Financial Services Practice Group consists of more than 140 attorneys and professionals nationwide, who bring extensive experience in litigation, regulatory enforcement, and compliance. Our trial attorneys have litigated thousands of individual and class-action lawsuits involving cutting-edge issues across the country, and our regulatory and compliance attorneys have handled numerous 50-state investigations and nationwide compliance analyses.

We are pleased to share our annual review of regulatory and legal developments in the consumer financial services industry. This organized and thorough analysis of the most important issues and trends throughout our industry not only examines what happened in 2023, but also what to expect — and how to prepare — for the months ahead.

This is our eighth year of publishing this highly anticipated compendium, and we are pleased to make it available for your benefit.

[To download and share our report, please click here.](#)



Topics covered include:

- Auto Finance
- Background Screening
- Bankruptcy
- Consumer Class Actions
- Consumer Credit Reporting
- Debt Collection
- Digital Assets
- Fair Lending and UDAAP
- FinTech
- Mortgage
- Payment Processing and Cards
- Small Dollar Lending
- Student Lending
- Telephone Consumer Protection Act (TCPA)
- Tribal Lending
- Uniform Commercial Code and Banking

Consumer Financial Services Year in Review Webinar Series

In addition to our report, we will be hosting a series of complementary webinars that will drill down even further into specific topics. As details for these webinars are confirmed, the titles below will be linked to an open registration.

FCRA Year in Review

February 2024

Auto Finance – [Auto Finance – CARS, the CFPB, and More](#)

March 28, 2024

FDCPA Year in Review

April 2024

Class Action Litigation Year in Review

April 2024 The Consumer Finance Podcast

We also will produce a special *Year in Review* podcast series throughout February on [The Consumer Finance Podcast](#). These podcasts will be hosted by Partner [Chris Willis](#) and will feature key Troutman Pepper attorneys delivering easily digestible and interesting segments that will examine several key topics. These podcast episodes will be released every Thursday in February.

Consumer Financial Services Law Monitor Blog

We aim to be your go to source for news in the consumer financial services industry. Please join our mailing list to receive periodic updates or [visit the blog here](#).

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