

Press Coverage | September 8, 2023

## 6 Law Firms That Have Launched Internal Generative AI-Powered Chatbots

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Andrew Medeiros, Director of Troutman Pepper's Innovation Solutions, was quoted in the September 8, 2023 *Law.com* article, "[6 Law Firms That Have Launched Internal Generative AI-Powered Chatbots](#)."

Additionally, the firm monitors the prompts attorneys put into Athena to ensure that they are within the designated use cases, Andrew Medeiros, the firm's director of innovation solutions, said. "Athena, and [the] generative AI that we have rolled out, at this point, cannot be used for legal research, full stop. That's not its capability right now," he explained. "[We are] monitoring the logs [of attorney prompts], making sure that the use case are consistent with [our policies] and communicating that over and over to our attorneys."

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