Agent Washed: Unpacking the Hype and Reality of Legal AI Agents

Webinar

SPEAKERS

Max Gladstone

The term AI agent is everywhere in legal tech—but not all agents are created equal. Too often, so-called "agents" are little more than chatbots with task templates or low-code frontends dressed up as advanced technology.

This webcast takes a candid look at agent-washing: why it's happening, how to recognize it, and what real agentic systems look like. You'll learn how autonomy, reasoning, and tool orchestration distinguish true AI agents from the hype—and why their rise signals a structural shift in how legal work can be delivered.

In this session, you'll discover:

- Why "agent-washing" is so prevalent in the legal tech market.
- The defining characteristics of genuine agentic systems.
- How to separate buzzwords from substance when evaluating tools.
- Practical examples of what AI agents can (and cannot) do today.
- What this evolution means for legal operations and technology leaders.

Join us for a practical, hype-free conversation designed to help you cut through the noise and make informed decisions about the future of AI in law.

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