

Firm News | June 4, 2024

# BTI Consulting Group Recognizes Troutman Pepper's Anna Dix, Richard Pratt Among 2024 Client Service All-Stars

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**ATLANTA / WASHINGTON** – Troutman Pepper partners [Anna Altizer Dix](#) and [Richard J. Pratt](#) have been recognized as **2024 BTI Client Service All-Stars** by BTI Consulting Group. Honorees were selected based on interviews with more than 350 top legal decision makers at companies with more than \$700 million in revenue.

Client Service All-Stars are described by clients as savvy, fully invested, practical, always finding a way to get things done no matter the obstacles, one step ahead, possessing a deep working understanding of the client's business and culture, and knowing clients better than they know ourselves.

Dix, a partner in Troutman Pepper's nationally recognized Real Estate Practice Group, has a wealth of experience advising on sophisticated and substantial real estate acquisitions and dispositions, financing matters, leasing matters, and development transactions. With a primary focus on student housing developments, she also is highly experienced in representing national quick service restaurants and industrial developers.

Pratt, who is recognized for the second consecutive year, represents insurance companies in some of the most high-profile matters in the U.S., often involving a myriad of procedural and substantive issues. Clients call on Pratt to handle significant and often sensitive litigation and mediation in complex cases nationwide. He is particularly skilled in the areas of bad faith, mass tort, and environmental insurance coverage litigation.

BTI Consulting recently named Troutman Pepper among the top 5 percent of all law firms for its "impressive client service delivery." The firm was recognized on the prestigious [BTI Client Service 30 list](#), ranking No. 28, and earning the highest marks for "including clients early in strategy discussions" and "being easy to work with."

In 2022, Troutman Pepper launched its standard-setting client value program, [Troutman Pepper Plus](#). The program combines the services of attorneys and skilled professionals across the firm to provide clients with tailored solutions in areas like innovation, diversity, pricing, legal project management, pro bono, and more. Clients of all sizes and across industries have benefited from the program.

## About Troutman Pepper

Troutman Pepper is a national law firm with more than 1,100 attorneys strategically located in 20+ U.S. cities. The firm's litigation, transactional, and regulatory practices advise a diverse client base, from startups to multinational

enterprises. The firm provides sophisticated legal solutions to clients' most pressing business challenges, with depth across industry sectors, including energy, financial services, health sciences, insurance, and private equity, among others. Learn more at [troutman.com](https://troutman.com).

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