

Firm News | April 11, 2024

Corporate Counsel Rank Troutman Pepper Among Top 30 Law Firms for Client Service in 2024 BTI Client Service A-Team Report

Firm Vaults to No. 28, Earning 'Best of the Best' Distinction for Superior Client Service

RELATED PROFESSIONALS

[Daniel P. Pulka](#)

RELATED OFFICES

[Atlanta](#) | [Charlotte](#) | [Chicago](#) | [New York](#) | [Orange County](#) | [Portland](#) | [Raleigh](#) | [Richmond](#) | [San Diego](#) | [San Francisco](#) | [Virginia Beach](#) | [Washington, D.C.](#) | [Philadelphia](#) | [Pittsburgh](#) | [Harrisburg](#) | [Princeton](#) | [Los Angeles](#) | [Detroit](#) | [Boston](#) | [Philadelphia West \(Berwyn\)](#) | [Rochester](#) | [Wilmington](#)

NEW YORK – Troutman Pepper has been recognized for exceptional client service performance, ranking No. 28 and earning the highest “Best of the Best” distinction, according to the [BTI Client Service A-Team 2024 report](#). The recognition comes from an independent survey of corporate counsel. The firm improved from No. 41 last year and No. 48 the year prior.

This year, the firm was recognized among the [BTI Client Service 30](#), the top firms delivering client service as measured by the 17 activities in the report. These leading firms perform up to 15 times better than a typical law firm.

In 2022, Troutman Pepper launched its standard-setting client value program, [Troutman Pepper Plus](#). The program combines the services of attorneys and skilled professionals across the firm to provide clients with tailored solutions in areas like innovation, diversity, pricing, legal project management, pro bono, and more. Clients of all sizes and across industries have benefited from the program.

BTI is a leading provider of strategic research to the legal community and bases its Client Service A-Team rankings on more than 300 in-depth telephone interviews with the highest-ranking legal decision makers at companies across more than 15 industry segments. The report is a data-driven ranking that is sponsored solely by BTI. No law firm or attorney influences the results, submits nominations, or provides client names to BTI.

About Troutman Pepper

Troutman Pepper is a national law firm with more than 1,100 attorneys strategically located in 20+ U.S. cities. The firm’s litigation, transactional, and regulatory practices advise a diverse client base, from startups to multinational enterprises. The firm provides sophisticated legal solutions to clients’ most pressing business challenges, with depth across industry sectors, including energy, financial services, health sciences, insurance, and private equity, among others. Learn more at [troutman.com](#).