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Corporate Counsel Rank Troutman Pepper Locke Among Top 10 Law Firms in BTI Client Service A-Team 2025 Report

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Troutman Pepper Locke is ranked among the top 10 law firms for exceptional client service in the [BTI Client Service A-Team 2025](#) report. The firm's standings have improved significantly, rising from No. 28 last year and No. 41 the year prior.

The data-driven, BTI-sponsored list is compiled through extensive surveys and interviews with more than 350 top legal decision makers. According to the report, the set of client service-related behaviors corporate clients demand from their law firms has dramatically shifted, with Troutman Pepper Locke leading the way in meeting new standards, including:

- Informing clients early on about strategy
- Providing details about the makeup of the team and who it will include
- Streamlining administrative procedures so that working with the law firm is easy
- Acting on legal decisions with "lightning speed"
- Offering ultrapractical, actionable advice

In 2022, the firm launched its standard-setting client value program, [Troutman Plus](#). The program combines the services of attorneys and skilled professionals across the firm to provide clients with tailored solutions in areas like innovation, pricing, legal project management, pro bono, and more. Clients of all sizes and across industries have benefited from the program.

Troutman Pepper Locke

Troutman Pepper Locke helps clients solve complex legal challenges and achieve their business goals in an ever-changing global economy. With more than 1,600 attorneys in 30+ offices, the firm serves clients in all major industry sectors, with particular depth in energy, financial services, health care and life sciences, insurance and reinsurance, private equity, and real estate. Learn more at troutman.com.