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# Keeping Up With the Bureau Episode 4: Hot Topics in Collections: Fees, Reg F Landscape, and What's Next

## The Consumer Finance Podcast

### SPEAKERS

[Jonathan P. Floyd](#) | [James K. Trefil](#) | [Stefanie H. Jackman](#)

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Please join Consumer Financial Services Partner Stefanie Jackman and her guests and colleagues James Trefil and Jonathan Floyd in the fourth and final episode of a special four-part series on recent developments at the Consumer Financial Protection Bureau. In this episode, topics include debt collection and convenience fees, trends in Regulation F litigation, and predictions in the collections world for the next year.

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Partner Stefanie Jackman devotes her practice to assisting financial services institutions facing state and federal government investigations and examinations, counseling them on complex compliance issues, as well as defending them in individual and class-action lawsuits. She regularly advises her clients on issues arising under an array of federal and state consumer financial laws, including UDAP/UDAAP statutes, the FDCPA, FCRA, TCPA, EFTA, SCRA, and TILA.

Counsel James Trefil primarily focuses his practice on financial services litigation, including representing clients in federal and state court at both at the trial and appellate level, particularly in areas of complex litigation, financial services litigation, and consumer litigation. James has represented clients within these areas in a wide variety of litigation matters involving class actions, contracts, torts, and federal and state consumer protection laws.

Associate Jonathan Floyd focuses his practice on financial services litigation, representing clients in class actions and business disputes in both federal and state courts. Jonathan's practice includes assisting businesses in navigating and litigating the myriad consumer and financial services laws, with a particular emphasis on the many "alphabet soup" federal consumer protection statutes, such as the FDCPA, TCPA, and FCRA.

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