

Firm News | June 6, 2024

Legal Sales and Service Organization Recognizes Troutman Pepper With Service Excellence Award

'Transformation of the Year' Award Honors Firm's Client Experience Team and Client Value Program, Troutman Pepper Plus

RELATED PROFESSIONALS

[Daniel P. Pulka](#) | [Erin Murphy](#) | [Linda T. Sanders](#)

RELATED OFFICES

[Atlanta](#) | [Charlotte](#) | [Chicago](#) | [New York](#) | [Orange County](#) | [Portland](#) | [Raleigh](#) | [Richmond](#) | [San Diego](#) | [San Francisco](#) | [Virginia Beach](#) | [Washington, D.C.](#) | [Philadelphia](#) | [Pittsburgh](#) | [Harrisburg](#) | [Princeton](#) | [Los Angeles](#) | [Detroit](#) | [Boston](#) | [Berwyn](#) | [Rochester](#) | [Wilmington](#)

PHILADELPHIA – Troutman Pepper has received the Legal Sales and Service Organization's (LSSO) "Leonardo Inghilleri Service Excellence Award" in the "Transformation of the Year" category for its work to significantly enhance client-law firm interactions. The firm is specifically recognized for the exceptional contributions of its Client Experience Team and client value program, Troutman Pepper Plus.

The award celebrates excellence in service delivery and value as perceived by clients. It underscores the importance of focusing on people, designing innovative approaches, improving processes, leveraging technology, and implementing impactful changes that enable organizations to deliver a markedly improved and superior client experience.

[Troutman Pepper Plus](#) is the firm's standard-setting client value program that aims to connect clients with additional resources, create innovative solutions, and provide key insights to deliver efficiency and foster stronger relationships. Designed by Troutman Pepper's Client Experience Team, the program combines the services of attorneys and skilled professionals across the firm to provide clients with tailored solutions in areas like innovation, diversity, pricing, legal project management, pro bono, and more.

Established in 2003, LSSO equips legal and business professionals with innovative thinking, strategic connections, and continuous professional development that enable them to thrive in a dynamic and competitive landscape. Troutman Pepper and fellow award winners were honored at LSSO's Annual RainDance Conference on June 5. For more information about the awards program, [click here](#).

About Troutman Pepper

Troutman Pepper is a national law firm with 1,100+ attorneys strategically located in more than 20 U.S. cities. The firm's litigation, transactional, and regulatory practices advise a diverse client base, from startups to multinational enterprises. The firm provides sophisticated legal solutions to clients' most pressing business challenges, with depth across industry sectors, including energy, financial services, health sciences, insurance, and private equity, among others. Learn more at troutman.com.