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Mediation Mayhem: Insights from TV's Quirkiest Conflicts

SPEAKERS

[Tracey E. Diamond](#) | [Evan Gibbs](#)

In this episode of *Hiring to Firing*, hosts Tracey Diamond and Evan Gibbs discuss the nuanced differences between mediation and arbitration. Joined by Eric Max, senior lecturer at the Wharton School of the University of Pennsylvania, they dive into why mediation often emerges as the preferred method for resolving employment disputes. Through entertaining clips from *The Office*, *Grace and Frankie*, and *NCIS*, they explore real-world mediation techniques and the importance of neutrality in conflict resolution. Tune in to discover valuable insights on how mediators can effectively manage emotions and facilitate problem-solving, ensuring a cost-effective and confidential resolution process.

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