

Press Coverage | November 20, 2025

# NAIC Regulators to Pilot an AI Evolution Tool for Insurer Conduct Claims

## RELATED PROFESSIONALS

Paige D. Waters | Stephanie O'Neill Macro

---

Paige Waters and Stephanie O'Neill Macro's article, "[What's In The NAIC's Draft AI Bulletin](#)," was quoted in the November 20, 2025 *InsuranceNewsNet* article, "[NAIC Regulators to Pilot an AI Evolution Tool for Insurer Conduct Claims](#)."

The bulletin is not a model law or a regulation. It is intended to "guide insurers to employ AI consistent with existing market conduct, corporate governance, and unfair and deceptive trade practice laws," the law firm [Troutman Pepper Locke explained](#).

## RELATED INDUSTRIES + PRACTICES

- [Artificial Intelligence](#)
- [Insurance + Reinsurance](#)
- [Insurance Transactional + Regulatory](#)