Press Coverage | November 20, 2025

NAIC Regulators to Pilot an AI Evolution Tool for Insurer Conduct Claims

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Paige Waters and Stephanie O'Neill Macro's article, "What's In The NAIC's Draft AI Bulletin," was quoted in the November 20, 2025 *InsuranceNewsNet* article, "NAIC Regulators to Pilot an AI Evolution Tool for Insurer Conduct Claims."

> The bulletin is not a model law or a regulation. It is intended to "guide insurers to employ AI consistent with existing market conduct, corporate governance, and unfair and deceptive trade practice laws," the law firm Troutman Pepper Locke explained.

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