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# Navigating FCRA and Debt Collection With Special Guest Bridgeforce's Michelle Macartney

## The Consumer Finance Podcast

### SPEAKERS

[Stefanie H. Jackman](#) | [Chris J. Willis](#) | [Kim Phan](#)

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In this special crossover episode of *The Consumer Finance Podcast* and *FCRA Focus*, host Kim Phan is joined by fellow Troutman Pepper partner Stefanie Jackman and Michelle Macartney, managing partner and chief compliance officer at Bridgeforce. Together, they delve into the complexities of reporting collections activity to consumer reporting agencies. Michelle shares her extensive experience in consumer reporting compliance, offering valuable insights into the challenges and best practices for maintaining data accuracy and handling disputes. The discussion also covers the latest CFPB draft rulemaking on medical debt and its implications for consumer reporting agencies, end users, and furnishers. Tune in to learn how to navigate the intersection of FCRA and debt collection as well as discover effective compliance strategies to mitigate risks in today's regulatory environment. Don't miss this informative episode packed with practical tips and industry updates!

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- [Fair Credit Reporting Act \(FCRA\)](#)