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# Navigating Mass Arbitration: New Rules and Strategies

## The Consumer Finance Podcast

### SPEAKERS

[Jeremy T. Rosenblum](#) | [Chris Willis](#)

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In this episode of *The Consumer Finance Podcast*, Chris Willis is joined by Troutman Pepper Partner Jeremy Rosenblum and Neil Currie, vice president at the American Arbitration Association (AAA). They discuss the phenomenon of mass arbitration and the recent revisions to the AAA's rules to address this. The conversation covers the new AAA rules, the fee structure, and the benefits of using AAA over other arbitration administrators. They also discuss strategies for drafting arbitration clauses to avoid the challenges of mass arbitrations. The episode provides valuable insights into the complexities of mass arbitration and offers practical advice for businesses navigating this challenging landscape.

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