

Firm News | July 2, 2021

Troutman Pepper Named to The Legal Intelligencer's Law Firm Innovators List

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PHILADELPHIA – *The Legal Intelligencer* has recognized Troutman Pepper among its 2021 Law Firm Innovators, part of the publication's [2021 Professional Excellence Awards](#). The Law Firm Innovators award honors law firms that push the envelope to build their businesses, think outside the box, and have distinguished their brands in a crowded market.

Troutman Pepper received the award for the creation of Engage, an internal practice management application all while successfully completing the merger of Troutman Sanders and Pepper Hamilton — among the largest law firm mergers of the year — amid the global pandemic.

Engage is a custom-built, forward-looking survey tool infused with AI that simplifies the challenges of workload allocation and capacity planning and can potentially measure stress impacts using the volume of overtime work on associates. Created by Troutman Pepper's Innovation Committee, the tool was inspired by the challenges that arose while the firm was fully remote. As the firm grew, workloads increased, and leadership needed a system for determining who was available to take on matters.

“Working remotely and in isolation due to the pandemic had exacerbated the challenge that came with understanding who could take on more work and who could not,” said William Gaus, the firm's chief innovation officer. “The resulting system, Engage, was a success that solved the availability problem and, in addition, leveraged AI, to help present a skill profile to assist in staffing new projects.”

Troutman Pepper was recognized during an awards event on June 24 in Philadelphia. The full list of honorees can be viewed [here](#).

About Troutman Pepper

Troutman Pepper is a national law firm with more than 1,200 attorneys strategically located in 23 U.S. cities. The firm's litigation, transactional, and regulatory practices advise a diverse client base, from start-ups to multinational enterprises. The firm provides sophisticated legal solutions to clients' most pressing business challenges, with depth across industry sectors, including health sciences, energy, real estate, insurance, finance, private equity, construction, and technology, among others. Learn more at [troutman.com](#).

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