

Troutman Pepper Publishes 2023 Consumer Financial Services Year in Review and A Look Ahead

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We are pleased to share our annual review of regulatory and legal developments in the consumer financial services industry. With active federal and state legislatures, consumer financial services providers faced a challenging 2023. Courts across the country issued rulings that will have immediate and lasting impacts on the industry. Our team of more than 140 professionals has prepared this concise, yet thorough analysis of the most important issues and trends throughout our industry. We not only examined what happened in 2023, but also what to expect — and how to prepare — for the months ahead.

This is our eighth year of publishing this highly anticipated compendium of valuable industry information, and we are pleased to make it available to you.

To access the report and view a message from Chris Willis, co-chair of the CFS Regulatory Practice, and to learn about our complementary webinar and podcast offerings, please [click here](#).

To download and share our report, please [click here](#).

Topics covered include:

- Auto finance
- Background screening
- Bankruptcy
- Consumer class actions

- Consumer credit reporting
- Debt collection
- Digital assets
- Fair lending and UDAAP
- Fintech
- Mortgage
- Payment processing and cards
- Small dollar lending
- Student lending
- Telephone Consumer Protection Act (TCPA)
- Tribal lending
- Uniform Commercial Code (UCC) and banking

We hope you find this report insightful and valuable. We are here as your trusted resource to help you understand and tackle today's challenges, while preparing you for what lies ahead.

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