Firm News | September 6, 2024

Troutman Pepper Recognized for 'Best Use of AI in a Law Firm'

Firm and Director of Innovation Andrew Medeiros Recognized by LegalOps.com's Running Legal Like a Business Awards

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PHILADELPHIA – Troutman Pepper and Director of Innovation Andrew Medeiros have been recognized by LegalOps.com's Running Legal Like a Business Awards, winning in the "Best Use of AI in a Law Firm" award category. The award celebrates the success of Athena, Troutman Pepper's generative AI (GenAI) assistant, which has been adopted by over 1,000 users across every firm department. More than 60% of Athena users have used it at least five times.

According to LegalOps.com, "Troutman Pepper's groundbreaking generative AI assistant, Athena, has set a new industry standard, revolutionizing internal operations across all practice groups and administrative departments. Athena's advanced capabilities in drafting, summarizing, and analyzing language have driven remarkable results. This innovation has not only significantly enhanced efficiency and accuracy but also boosted client satisfaction, showcasing the profound impact of [Troutman Pepper's] leadership in adopting AI technology."

"We are proud to have been among the first large law firms to release a GenAI assistant firmwide, and this recognition is a testament to the countless teams and individuals who worked to make that happen," Medeiros said. "We are continuing to evolve the platform to meet the needs of our attorneys and business professionals, helping them solve unique challenges, create more efficiencies, and ultimately benefit clients."

Among its many use cases, Athena has helped users summarize documents, analyze legal work, draft content, brainstorm ideas, visualize timelines, and create images. The tool has streamlined processes, effectively reducing the time attorneys spend on routine tasks so they can focus more on strategic legal work.

In addition to Athena, Troutman Pepper has invested in numerous AI solutions, including many proprietary AI platforms developed by its Innovation division and eMerge, and has in-house talent well-versed in the technologies. The firm's commitment to continuous innovation has been recognized nationally. Most recently, the *Financial Times* recognized it among the top 25 most innovative law firms and *The Legal Intelligencer* named it among the 2024 Law Firm Innovators.

LegalOps.com is a community of legal operations management professionals, providers, recruiters, law firm leaders, and lawyers. Its Running Legal Like a Business Awards recognize excellence in legal department management, innovation, and technology.

About Troutman Pepper
Troutman Pepper is a national law firm with more than 1,100 attorneys strategically located in 20+ U.S. cities. The firm's litigation, transactional, and regulatory practices advise a diverse client base, from startups to multinational enterprises. The firm provides sophisticated legal solutions to clients' most pressing business challenges, with depth across industry sectors, including energy, financial services, health sciences, insurance, and private equity, among others. Learn more at troutman.com.

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