

# Troutman Pepper State Attorneys General Monitor — October 20, 2023

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*State Attorneys General Monitor* analyzes regulatory actions by state AGs and other state administrative agencies throughout the nation. Contributors to this newsletter and related [blog](#) include attorneys experienced in regulatory enforcement, litigation, and compliance.

Contact our State AG Team at [StateAG@troutman.com](mailto:StateAG@troutman.com).

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## State AG Updates

### STATE AGS AND STATE MONEY TRANSMISSION REGULATORS SETTLE WITH PAYMENT PROCESSOR OVER UNAUTHORIZED MORTGAGE WITHDRAWALS

By [Troutman Pepper State Attorneys General Team](#), [Keith Barnett](#), and [Carlin McCrory](#).

On October 17, 52 state and territorial attorneys general, in addition to state money transmission regulators, entered into settlements amounting to more than \$20 million with ACI Worldwide (ACI), to resolve claims involving a money transmission error that led to the unauthorized withdrawal of \$2.3 billion from Nationstar Mortgage (also known as Mr. Cooper) customers.

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### CLEANUP ON AISLE 1: PENNSYLVANIA GROCER RUTTERS LATEST TO SETTLE SINGE-STATE DATA BREACH INVESTIGATION WITH PENNSYLVANIA AG

By [Troutman Pepper State Attorneys General Team](#)

Rutters, a prominent grocery chain in Pennsylvania with 80 locations statewide, settled a data breach investigation with Attorney General (AG) Michelle Henry's office by agreeing to pay \$1 million and to implement certain

injunctive relief. Henry [announced the settlement](#) on Wednesday, October 11, following a months-long data breach lasting from 2018 to 2019 that potentially exposed the payment card data of 1.3 million Pennsylvania consumers.

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Stephanie Kozol, Senior Government Relations Manager – State Attorneys General, also contributed to this newsletter.

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