

Troutman Pepper State Attorneys General Monitor — October 20, 2023

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State attorneys general increasingly impact businesses in all industries. Our nationally recognized state AG team has been trusted by clients for [20 years](#) to navigate their most complicated state AG investigations and enforcement actions.

State Attorneys General Monitor analyzes regulatory actions by state AGs and other state administrative agencies throughout the nation. Contributors to this newsletter and related [blog](#) include attorneys experienced in regulatory enforcement, litigation, and compliance.

Contact our State AG Team at StateAG@troutman.com.

State AG Updates

STATE AGS AND STATE MONEY TRANSMISSION REGULATORS SETTLE WITH PAYMENT PROCESSOR OVER UNAUTHORIZED MORTGAGE WITHDRAWALS

By [Troutman Pepper State Attorneys General Team](#), [Keith Barnett](#), and [Carlin McCrory](#).

On October 17, 52 state and territorial attorneys general, in addition to state money transmission regulators, entered into settlements amounting to more than \$20 million with ACI Worldwide (ACI), to resolve claims involving a money transmission error that led to the unauthorized withdrawal of \$2.3 billion from Nationstar Mortgage (also known as Mr. Cooper) customers.

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CLEANUP ON AISLE 1: PENNSYLVANIA GROCER RUTTERS LATEST TO SETTLE SINGLE-STATE DATA BREACH INVESTIGATION WITH PENNSYLVANIA AG

By [Troutman Pepper State Attorneys General Team](#)

Rutters, a prominent grocery chain in Pennsylvania with 80 locations statewide, settled a data breach investigation with Attorney General (AG) Michelle Henry's office by agreeing to pay \$1 million and to implement certain injunctive relief. Henry [announced the settlement](#) on Wednesday, October 11, following a months-long data breach lasting from 2018 to 2019 that potentially exposed the payment card data of 1.3 million Pennsylvania

consumers.

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Stephanie Kozol, Senior Government Relations Manager – State Attorneys General, also contributed to this newsletter.

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