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# Troutman Pepper's Client Care Team Shortlisted for American Lawyer's 'Best Business Team' Award

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NEW YORK – Troutman Pepper has been named a [2022 American Lawyer Industry Awards](#) finalist in the “Best Business Team” category. The American Lawyer Industry Awards honor the most exceptional lawyers, law firms, legal departments, and organizations in the country.

The “Best Business Team” award recognizes teams that have been allowed to, and have had, an identifiable impact on their organization, from how it is run to the client work it has brought in and anything in between.

Troutman Pepper made the shortlist based on the work of its Client Care Office and its unique approach to client service and value.

Established in 2020, the Client Care team focuses on understanding and addressing clients' goals and priorities and enhancing their experiences with the firm. The group partners with attorneys and professional staff to provide value to clients, develop creative and innovative solutions to meet clients' needs, and ensure all clients receive consistently excellent service. Since its creation, the team has met with hundreds of firm clients to better understand what value means to them.

“At Troutman Pepper, we have professionalized the concepts of client service and value,” said Dan Pulka, the firm’s chief client care officer. “Our team ensures that the firm delivers on its promise of value, and we connect clients with the right resources and services to make a meaningful impact.”

Winners of the 2022 Industry Awards will be announced on November 10 at an awards reception in New York City.

## About Troutman Pepper

Troutman Pepper is a national law firm with more than 1,200 attorneys strategically located in 23 U.S. cities. The firm’s litigation, transactional, and regulatory practices advise a diverse client base, from startups to multinational enterprises. The firm provides sophisticated legal solutions to clients’ most pressing business challenges, with depth across industry sectors, including energy, financial services, health sciences, insurance, and private equity, among others. Learn more at [troutman.com](#).