

Firm News | February 10, 2022

Two Troutman Pepper Partners Named 2022 BTI Client Service All-Stars

RELATED PROFESSIONALS

[Robert L. Hickok](#) | [Amy Pritchard Williams](#)

RELATED OFFICES

[Charlotte](#) | [Philadelphia](#)

PHILADELPHIA/CHARLOTTE, N.C. – Troutman Pepper partners Robert Hickok and [Amy Pritchard Williams](#) have been recognized as [2022 BTI Client Service All-Stars](#) by BTI Consulting Group. Honorees were selected based on interviews with more than 350 top legal decision makers at companies with more than \$700 million in revenue.

Client Service All-Stars are defined by six characteristics – their practicality; savvy; knowledge of both client, market, and industry; ability to handle complex problems; availability and responsiveness; and nimble nature.

“This recognition is particularly meaningful because it comes directly from clients,” Hickok said. “We are of course honored to be recognized but take greater pride in being true partners to our clients.”

Hickok helps clients navigate complex commercial litigation issues involving contracts, corporate governance, internal corporate investigations, antitrust and federal securities laws, and class actions, RICO, and criminal defense. He is particularly interested in the application of economic analysis to resolve legal issues and has substantial experience in litigation concerning the application of various accounting principles and often applies technology to information and litigation management.

“We believe great client service begins with listening to clients and developing a strategy that meets their unique objectives,” Williams said. “From there, we build long-term relationships through transparency, mutual trust, and delivering top results.”

Williams focuses her practice on consumer financial services, government enforcement, and bankruptcy. She has more than 25 years of experience representing an array of lenders and other companies in complex commercial litigation, consumer class actions, and related matters. Williams regularly represents banks and other financial institutions in connection with False Claims Act (FCA) actions, internal investigations, subpoena responses, and government investigations.

For over 30 years, BTI has conducted independent research on how clients acquire, manage, and evaluate their professional services providers. Learn more at bticonsulting.com.

About Troutman Pepper

Troutman Pepper is a national law firm with more than 1,200 attorneys strategically located in 23 U.S. cities. The firm's litigation, transactional, and regulatory practices advise a diverse client base, from start-ups to multinational enterprises. The firm provides sophisticated legal solutions to clients' most pressing business challenges, with depth across industry sectors, including construction, energy, financial services, health sciences, insurance, private equity, and real estate, among others. Learn more at troutman.com.

RELATED INDUSTRIES + PRACTICES

- [Antitrust](#)
- [Appellate + Supreme Court](#)
- [Business Litigation](#)
- [Class Action](#)
- [Consumer Financial Services](#)
- [Enforcement Actions + Investigations](#)
- [Fair Debt Collection Practices Act \(FDCPA\)](#)
- [False Claims Act + Other Whistleblower Actions](#)
- [Financial Services](#)
- [Financial Services Litigation](#)
- [Litigation + Trial](#)
- [Securities Litigation](#)