

Aileen Ng Associate

Los Angeles
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OVERVIEW

Aileen brings a wealth of experience in regulatory and licensing compliance, particularly in the financial services sector, as well as in the regulatory framework of data protection, privacy, and cybersecurity laws. She advises clients on compliance obligations in mortgage lending, loan servicing, debt collection, and consumer loans, and provides counsel on a broad range of privacy compliance and transactional matters, including privacy disclosures, data breach response, vendor management, and information governance strategies.

Aileen works with clients to build and enhance privacy programs, respond to regulatory inquiries, and provides compliance strategies and advice to companies relating to product development, marketing, and artificial intelligence. Her experience also extends to advising on borrower disclosures for consumer credit programs and the development of telemarketing campaigns via text message, SMS, and email. Additionally, Aileen has drafted regulatory procedures and policies in compliance with RESPA/Regulation X, and advised financial services clients on website compliance with the Gramm-Leach-Bliley Act, the California Consumer Privacy Act, and the EU General Data Protection Regulation. She has worked closely with state regulators to obtain approvals, licenses, and regulatory guidance.

TOP AREAS OF FOCUS

- Consumer Financial Services
- Privacy + Cyber

PROFESSIONAL/COMMUNITY INVOLVEMENT

- Pro Bono Advisory Council, Asian Americans Advancing Justice (2021-present)
- Member, American Bar Association
- Member, California Bar Association
- Member, Asian Pacific American Bar Association

PROFESSIONAL EXPERIENCE

Judicial intern, U.S. District Court for the District of Columbia, 2016

EDUCATION AND CERTIFICATIONS

EDUCATION

- The George Washington University, J.D., 2017, American Intellectual Property Law Association Quarterly Journal; Mock Trial Board, Public Justice Advocacy Clinic
- University of Florida, M.A., 2012
- University of Southern California, B.A., 2010

BAR ADMISSIONS

- California
- · District of Columbia

SPEAKING ENGAGEMENTS

- Speaker, "CFPB Section 1033 Final Rule," Third Party Payment Processors Association, December 18, 2024.
- Speaker, "Privacy Update," Third Party Payment Processors Association, November 20, 2024.

PUBLICATIONS

- Co-author, "New Jersey Releases Proposed Privacy Regulations," Troutman Pepper Locke, June 10, 2025.
- Contributor, "2024 Privacy, AI & Cybersecurity Year in Review," Troutman Pepper Locke, February 12, 2025.
- Co-author, "Misleading Artificial Intelligence Claims by Marketer of Website Accessibility Widget Lead to \$1 Million FTC Settlement." Consumer Financial Services Law Monitor, January 6, 2025.
- Co-author, "Maryland's New Privacy Law Shows More Teeth (But Not Necessarily Fangs)," Troutman Pepper, May 9, 2024.