Alexander G. Crump

Paralegal

Richmond

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OVERVIEW

Alex is a paralegal with more than 30 years of experience. He manages litigation in state and federal courts as well as matters before Virginia regulatory agencies and arbitration panels. He excels in document and information management throughout all stages of litigation and attorney general civil investigations.

Alex has contributed to the firm's Consumer Financial Services Monitor blog as copy editor.

REPRESENTATIVE MATTERS

- Defense of individual and class action claims brought under the Fair Debt Collection Practices Act (FDCPA) and the Fair Credit Reporting Act (FCRA).
- Defense of insurance reimbursement claims on behalf of a major national health insurer and its subsidiaries, including allegations of violation of the Employee Retirement Income Security Act of 1974 (ERISA).
- Defense of class action claims against lenders alleging violation of the Racketeer Influenced and Corrupt Organizations Act (RICO) and Virginia usury laws.
- Defense of state attorney general investigations and litigation alleging violations of the Virginia Consumer Protection Act.
- Defense of claims brought under the Illinois Consumer Fraud and Deceptive Business Practices Act.
- Defended an international pharmaceutical retailer in multijurisdictional opioid litigation.
- Management of TCPA arbitration cases.
- Coordinated enterprise-wide review of outbound call systems for a major national health insurer to assess TCPA compliance, and develop and implement compliant policies and procedures.
- Coordinated response and multimillion dollar settlement to multistate attorney general investigations involving alleged violations of state false claims act statutes.

AWARDS

- Recognized as 'Unsung Legal Hero' by *Virginia Lawyers Weekly* (December 2020)

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TOP AREAS OF FOCUS

- Consumer Financial Services
- Litigation + Trial
- Privacy + Cyber

PROFESSIONAL EXPERIENCE

- Workers' Compensation Claims Adjuster, Sentry Insurance

EDUCATION AND CERTIFICATIONS

EDUCATION

- University of Richmond School of Law, J.D., 1991
- University of Virginia, B.A., 1988

CERTIFICATIONS AND MEMBERSHIPS

- Member, American Bar Association
- Member, Richmond Paralegal Association