Kevin Buchan

Managing Director of Information Technology

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Kevin has more than 25 years of experience in enhancing business effectiveness through technology support and custom software development. As director of technology services, Kevin believes that data quality, business process automation, system performance and reliability are critical to supporting business strategies.

OVERVIEW

Kevin joined the firm in 2001 and is responsible for the firm's technology infrastructure, enterprise software development and implementation, business process automation, and database administration. Working with the CIO, technology and information services directors, and business segment leaders, Kevin helps establish the firm's technology strategy while employing a coaching leadership style and incorporating a passion for effective use of technology and staff development. Kevin believes that the effective use of current technologies coupled with entity-specific data analytics can help propel business efficiency and support profitable growth.

Serving in a number of leadership and strategic positions, Kevin has handled custom application design and workflow automation (utilizing agile techniques), funding justification, development cycle scoping, and coding, as well as providing hardware and software support for a variety of entities, ranging from $30 million home services companies to multinational logistics and professional services companies.

PROFESSIONAL/COMMUNITY INVOLVEMENT

- Member, International Legal Technology Association

PROFESSIONAL EXPERIENCE

- Managing Director of Information Technology, Troutman Pepper Locke LLP, 2025-present
- Director of technology services, Troutman Pepper Hamilton Sanders LLP, 2015-2024
- Applications development manager, Troutman Sanders LLP, 2001-2014
- Applications development manager, R.S. Andrews Enterprises Inc., 1997-2001
- Network support engineer/netware trainer, National Linen Service, 1996-1997
- Process automation and maxiship engineer, United Parcel Service, 1992-1996

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