# Max Gladstone

Director of Innovation Solutions

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Max is an experienced leader proficient in guiding a team of technologists and legal innovators. He excels at creatively developing technology and process solutions that align with clients' legal and business requirements.

## OVERVIEW

Max is a skilled professional with more than 20 years of experience in legal technology support. His unique blend of knowledge in process improvement, technology, and the legal field enables him to create simple yet powerful solutions that enhance the firm's attorneys' efficiency and quality of legal services.

Max is committed to leveraging technology to improve legal practice. His unique skills, sharpened over a career in legal information technology and innovation, make him an exceptional leader, technologist, consultant, and problem-solver. His experience supporting attorneys and understanding the legal landscape, coupled with his technical background, empowers Max to excel in his role, consistently delivering innovative solutions that drive the firm forward.

## AWARDS

- New England Legal Awards: Unsung Heroes (2024)

## EDUCATION AND CERTIFICATIONS

### EDUCATION

- Hofstra University, B.B.A., *business computer information systems; member, Hofstra Forensics team*, 2005

### CERTIFICATIONS AND MEMBERSHIPS

Lean Six Sigma White Belt Certification

## SPEAKING ENGAGEMENTS

- Speaker, "Agent Washed: Unpacking the Hype and Reality of Legal AI Agents," Law.com, November 18, 2025.

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- Podcast, “Max Gladstone (The One With the Nando’s Fan),” *Automates*, July 16, 2025.
- Panelist, “The Bridge between Legal Project Management (LPM) and Knowledge Management (KM),” ILTA, March 28, 2024.