

Nancy Bouthilet

Managing Director of Knowledge Management

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OVERVIEW

Nancy leads the firm's intelligence, knowledge management, and research teams, focusing on initiatives that translate into enhanced client service, measurable operational efficiencies, and sustained firm success. Her priority is to cultivate a dynamic culture of knowledge-sharing and continuous improvement that empowers the firm's legal professionals. Nancy works closely with the policy committee and other stakeholders to lead strategic initiatives that align with our strategic goals.

Nancy's efforts are geared toward positioning the firm as a leader in the evolving legal landscape, ensuring the firm remains agile while enhancing the value we deliver to our clients. With more than a decade of experience in senior positions within the firm, including roles as chief of practice support, director of information services, and director of knowledge management, she has a proven track record of leading impactful change. Nancy is committed to building strong, forward-thinking, and innovative teams that help our professionals deliver exceptional legal services.

EDUCATION AND CERTIFICATIONS

EDUCATION

- University of Wisconsin-Madison, M.A., 2007, information and library studies
- University of Wisconsin-Madison, B.A., 2005, economics and art history