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Agentic Systems Add New Layer of AI Hallucination Risk in Legal Work

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Will Gaus, chief knowledge management and innovation officer of Troutman Pepper Locke, was quoted in the April 30, 2026 *Law.com* article, [“Agentic Systems Add New Layer of AI Hallucination Risk in Legal Work.”](#)

Will Gaus, chief knowledge management and innovation officer at Troutman Pepper Locke, told *Law.com* that responsible deployment of agentic tools in a legal setting requires continued human oversight of the work done by agents.

“Control points should be built into workflows so there is the ability to intervene, validate and correct when needed,” he noted. “The firms that get this right treat agentic AI as a controlled extension of their existing processes, not as an autonomous layer operating alongside them.”

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